

Promotion rules

“Helikon-Tex New Years Sale”

§ 1

GENERAL PROVISIONS

1. The terms of participation in the “Helikon-Tex New Years Sale” (hereinafter as “Promotion”) are set out only in this Promotion Rules (hereinafter the “Regulations”).
2. The promoter and administrator of the promotion is Helikon-Tex Sp. z o.o. with its registered office in Wrocław at ul. Radomska 34, NIP: 8943037908, REGON 021820847, entered into the Register of Entrepreneurs of the National Court Register by the District Court for Wrocław - Fabryczna VI Commercial Department of the National Court Register under No. 0000410970, with a share capital of PLN 100,000.00, fully paid up (hereinafter referred to as the “Organizer”).
3. The promotion will be conducted in the HELIKON-TEX online store, available at www.helikon-tex.com (hereinafter known as the “Point of Sale”), where the Promotional Products will be available.
4. The point of sale operates on the basis of separate regulations available at https://www.helikon-tex.com/en_eur/terms-and-conditions.

§ 2

PROMOTION RULES

1. The promotion will be run from December 27, 2019, 00:01 to 31 January 2020, 23:59 Polish time (UTC + 01: 00), hereinafter known as the “Promotion Period”.
2. The promotion enables Participants to buy specially marked goods (see “Promotional Products”), available in the HELIKON-TEX online store, at a reduced price.
3. Promotional products - all products available in the HELIKON-TEX online store and marked with an orange tag with the inscription “-15%”.
4. The promotion may be participated by a person with full legal capacity (over 18 years of age and not partially or completely incapacitated within the meaning of the Civil Code), purchasing goods in retail quantities for private needs. Persons who do not have full legal capacity may participate in the promotion only with the participation of

their legal representative/legal guardian who has read the Regulations and accepted its provisions.

5. Participation in the Promotion is completely voluntary.
6. Each Participant of the Promotion may participate in the Promotion many times, each time meeting the conditions set out in the Regulations.
7. The promotion does not apply to wholesale (B2B) purchases. Wholesale purchase means purchase during the Promotion period with the intention of resale of ordered products.
8. The number of Promotional products is limited.
9. The Promotion Organizer reserves the right to lack the Promotional products in the HELIKON-TEX online store.
10. The promotion does not add up with any other price promotion or rebate codes.
11. The Organizer reserves the right to extend the delivery time of orders placed during the Promotion.
12. The Organizer reserves the right to end the Promotion before the Promotion Period specified in § 2 point 1.

§ 3

RETURNS AND EXCHANGES

1. Product returns are carried out in accordance with the general rules available at https://www.helikon-tex.com/en_eur/exchange-returns.
2. In the event of returning parts or all products from an order placed as part of a Promotion, the Promotion Organizer may request the customer to return the benefits resulting from placing an order as part of a Promotion:
 - products that he received free of charge from the Organizer (especially if the requirement of the Promotion was to place an order with a certain minimum value or quantity);
 - the price difference (especially if there were different rebate thresholds as part of the Promotion, depending on the size of the order placed).
3. In the event of returning goods purchased under the Promotion, as part of a product exchange for the same product of a different size or color, the Organizer undertakes to grant the customer the benefits of the Promotion, even when the product is replaced after the Promotion, provided that the exchange is within the deadlines

specified in the general rules for returns and exchanges: https://www.helikon-tex.com/en_eur/exchange-returns.

4. In the case of returns and exchanges of products resulting from the Organiser's mistake (e.g. sending the size, color of the product or product model not in accordance with the customer's order), the Organizer undertakes to grant the customer the benefits of participating in the Promotion, even when the exchange of products takes place after Promotion, provided that the exchange is within the time limits specified in the general rules for returns and exchanges: https://www.helikon-tex.com/en_eur/exchange-returns.

§ 4

COMPLAINTS

1. The Organizer considers complaints. Complaints should be submitted in writing (by registered mail) to the Organizer's address with a note on the envelope "Helikon-Tex New Years Sale". A written complaint should contain the minimum: name, surname, full address of the Participant, description and indication of the reasons for the complaint.
2. Complaints are processed within 14 days. After the complaint procedure is exhausted, the Participant has the right to pursue claims before a competent common court.

§ 5

PERSONAL DATA PROTECTION

1. Personal data will be processed in accordance with the Act of 29.09.1997 on the Protection of Personal Data (Journal of Laws of 2007, No. 133, item 883), hereinafter the "Act", by the Organizer only for purposes related to the organization and conducting the Promotion, in particular for purposes: financial and accounting related to the issue and settlement of Promotional Product assembly services published in the Promotion. Providing personal data by the Participants of the promotion is voluntary, but necessary to obtain the installation service of the Promotional Product and to consider any complaints. Participants have the right to inspect their personal data and correct and delete them.

§ 6

FINAL PROVISIONS

1. The rights and obligations of the Organizer and Promotion Participants are set out only in these Regulations. All information available in advertising materials available at the point of sale is for information purposes only.
2. These Promotion Regulations will be available at the Point of Sale and at the headquarters of the Organizer.
3. Customer participation in the Promotion means acceptance of its rules contained in these regulations.
4. The organizer reserves the right to change the regulations during the Promotion, except that these changes may not violate the rights already acquired by the participants.